



Probation  
Department



# Community Corrections Partnership Probation Department

M.A.P. Program Outcomes  
&  
Adult Operations Performance Metrics

# Overview

FY2022-23: CCP approved ongoing funding for Probation to implement the Multidisciplinary Anti-recidivism Partnership (M.A.P.) program.

**DRC infrastructure that combined rehabilitative service with law enforcement operations was not best practice for optimum outcomes in the reentry population.**

**M.A.P. Program Goal:** To create dedicated facilities regionally, that allow for more comprehensive one-stop rehabilitative centers.

# Since Implementation, M.A.P. Has:

Increased

- Referrals
- Successful Completion of Rehabilitative Services

Improved

- Overall Operational Efficiency
- Probation Officer's Focus on Core Supervision Responsibilities

# M.A.P. Performance Data

DRC (Pre-M.A.P.) Client Service Data		M.A.P. Client Service Data		Percentage Increase
2024 Total Referrals for Rehabilitative Services	585	2025 Total Referrals for Rehabilitative Services	907	55.04%
2024 Total Number of Programs Offered	5	2025 Total Number of Programs Offered	20	300.00%
2024 Total Number of CBOs Contracted	11	2025 Total Number of CBOs Contracted	25	127.27%



# M.A.P. Performance Data



Date	SB Probation	Self Referral	Public Defender	CBO	Family	Parole	Total Referrals	Admissions	Received Services	Successful Program Completions
1-Jan	46	4		1			51	47	37	6
1-Feb	70	1		1			72	39	25	15
1-Mar	46	10					56	54	53	6
1-Apr	45						45	48	47	21
1-May	74	2					76	69	65	7
1-Jun	124						124	43	39	10
1-Jul	82	1	1	1	1		86	79	53	7
1-Aug	83	9	2	2	6	1	103	107	81	16
1-Sep	62	3		5	3		73	85	58	21
1-Oct	66	17		4	5	2	95	89	50	41
1-Nov	60	6		1	4	2	73	99	73	28
1-Dec	34	9	4	2	4		53	103	70	23
							907	862	644	202

Program Completion Rate Per Referral
11.76%
20.83%
10.71%
46.67%
9.21%
8.06%
8.14%
15.53%
28.77%
43.16%
38.36%
43.40%
<b>23.72%</b>

Average Program Completion Rate

# Adult Probation Officer Pre & Post M.A.P. Implementation



## Resource Reallocation



### ORIENTATION AND ASSESSMENT UNIT

**Overtime costs incurred by Probation Officers at the DRCs have significantly reduced as a result of more time focused on core probation functions.**

# Adult Probation Officer Pre & Post M.A.P. Implementation

## Resource Reallocation

HOMELESS OUTREACH	2024	2025
<b>SHELTER COURT</b>		
Clients Checked-In	668	1,026
Cases Resolved	1,660	2,490

Percentage Increase
53.59%
50.00%

HOLIDAY CHEER (A Special Proactive-Basic Needs-Crime Prevention Operation)	2024	2025
Clients Served	370	807

Percentage Increase
118.11%



# Adult Probation Officer Pre & Post M.A.P. Implementation

## Resource Reallocation

### Community Action Response Engagement (CARE) UNIT

	2024	2025
Partner agencies with imbedded Probation Officers	HOPE (SBSO), Fontana PD, Rialto PD, Ontario PD, Chino PD, Redlands PD	Expanded: Upland PD, San Bernardino PD, Colton PD
<b>CLIENT STATS</b>	<b>2024</b>	<b>2025</b>
CLIENT CONTACTS	8,486	9,783
MENTAL HEALTH	2,664	3,390
SUBSTANCE ABUSE	3,358	5,472
CLEAN UPS / REMOVALS	729	862
REFERRALS COMPLETED	3,070	3,778





# M.A.P Program Outcomes



**...of enrolled clients received rehabilitative or community integration services**  
(e.g., job and housing support, education, independent living skills)

**Program admission is guaranteed**  
\*Those with severe medical or mental health conditions are referred to appropriate providers.





# SAN BERNARDINO COUNTY M.A.P. PROGRAM OUTCOMES

Program Completion Results



## San Bernardino M.A.P. Facility

**83%**

 Enrolled in School and/or  
Gained Employment

**91%**

 Achieved Stable Housing

## Barstow M.A.P. Facility

**43%**

 Enrolled in School and/or  
Gained Employment

**57%**

 Achieved Stable Housing

### What "Program Completion" Means

*Completion of a 16-24 week structured program including:*

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Case Worker Orientation | <input checked="" type="checkbox"/> Needs Assessment   |
| <input checked="" type="checkbox"/> Progress Monitoring     | <input checked="" type="checkbox"/> Goal Establishment |
| <input checked="" type="checkbox"/> Goal Establishment      | <input checked="" type="checkbox"/> Service Alignment  |
| <input checked="" type="checkbox"/> Graduation              | <input checked="" type="checkbox"/> Graduation         |



# Community Advocates & Community Integration

